NEIGHBORHOOD HOUSE ASSOCIATION

FISCAL YEAR 2024-25

ANNUAL REPORT

"Healthy and educated communities--where dreams become reality.

MISSION, VISION, & VALUES



Our Mission

To enrich lives through a continuum of education and wellness services.

Our Vision

Healthy and educated communities—where dreams become reality.

Our Values

Consistently delivering exceptional service that demonstrates **“I CARE.”**

Integrity
Honesty in words and action; transparent and responsible stewardship

Courtesy
Treating all with kindness, dignity and respect

Attentiveness
Stay in tune with the needs of our clients, community and agency

Responsiveness
Respond thoughtfully and timely to meet needs

Excellence
Delivering optimal quality service and products with professionalism, effectiveness, and compassion

A LETTER FROM NHA



For more than 110 years, the Neighborhood House Association (NHA) has remained committed to serving San Diego communities that need us most. Since our founding in 1914 as part of the settlement house movement, our mission has been rooted in the belief that strong families and healthy communities are the foundation of a thriving region. Today, NHA has grown into one of the largest nonprofit social service organizations in San Diego County, continuing to make a meaningful difference in the lives of thousands of individuals and families each year.

NHA also remains a catalyst for the regional economy, generating an estimated $300 million in annual economic impact while supporting local businesses through procurement opportunities and partnerships. Equally important is our commitment to transparency and accountability. Once again, NHA completed a successful annual single audit with no major findings, reflecting our strong fiscal stewardship and our responsibility to the federal, state, and philanthropic partners who entrust us with their support.

In 2024, NHA proudly concluded its yearlong 110-Year Celebration, honoring more than a century of service to San Diego communities. The celebration culminated in a special anniversary gala that brought together community leaders, partners, supporters, and friends of the organization to reflect on our history and the impact we have made together. The evening was both a tribute to the generations who have shaped NHA's legacy and a reminder of the continued need for strong partnerships as we work to expand opportunity and support for the communities we serve.

As we look ahead, NHA remains focused on innovation, collaboration, and expanding access to services that help individuals and families thrive. While the needs of our communities continue to evolve, our commitment to service, compassion, and opportunity remains unwavering. Together with our employees, partners, and supporters, we will continue building on more than a century of impact—ensuring that Neighborhood House Association remains a trusted resource and a neighbor our community can count on for generations to come.

Sincerely,



Dr. Mark Blankenship

2025-26 Board Chair



Rudolph A. Johnson, III

President and CEO

BOARD OF DIRECTORS



Dr. Mark Blankenship	Chair | Retired, Jack-in-the-Box
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Jason Shanley	San Diego Fire & Rescue
Alex Waters	The Program Labs

CONTINUUM OF CARE MODEL





CONTINUUM OF CARE MODEL EXPLAINED



All of the agency's programs work together to form NHA's Continuum of Care Model, a vision that begins at the prenatal stages of life and continues all the way to senior care and adult day health care. The vision for the Continuum of Care Model is one that Mr. Johnson and the NHA Board of Directors have worked on for several years. This vision, created by NHA President and CEO Rudy Johnson and the NHA Board of Directors, plants the seeds for future leaders and a productive, skilled workforce 20 years from now.

NHA's **Nutrition Services** program and **Balanced Living Initiative** are at the core of the Continuum of Care Model. NHA stands committed to the health and wellness of our employees and the thousands of children, seniors, and families we serve each year.

The model begins with the **Services to Expectant Families** a program that offers comprehensive services including weekly prenatal classes for pregnant women and their families, as well as individualized postpartum home visits. Next, NHA places children 6 weeks to 5 years into our **Home Base Early Head Start**, **Early Head Start**, and **Head Start** programs. Each child receives an individualized educational program to make sure they are "kinder-ready" when they leave the program. Each year, NHA delivers over 3,000 children into a K-12 school system county wide, that may not provide the learning environment and individualized, high quality education they need. It is NHA's goal to change that.

Neighborhood House Association (NHA) continues to explore opportunities to expand its impact through its **Charter School** initiative. The agency currently operates a Head Start site at a local charter school, providing high-quality early childhood education and comprehensive support services for young children and their families. Building on this foundation, NHA is pursuing a more formal partnership with the school to strengthen collaboration, better align services, and enhance educational and family support outcomes for the students and community it serves.

The next step of the model is the **NHA Homework Center** that provides students in grades 3 through 12 with a quiet, safe place to study when their alternatives are limited. Complementing the Homework Center is the **College Academy** program that helps underprivileged high school students reach their goals of attending college. During the

summer, the agency operates the **Reginald Phoenix Youth Fellowship Employment Program** that prepares high school and college students for future endeavors and the workforce.

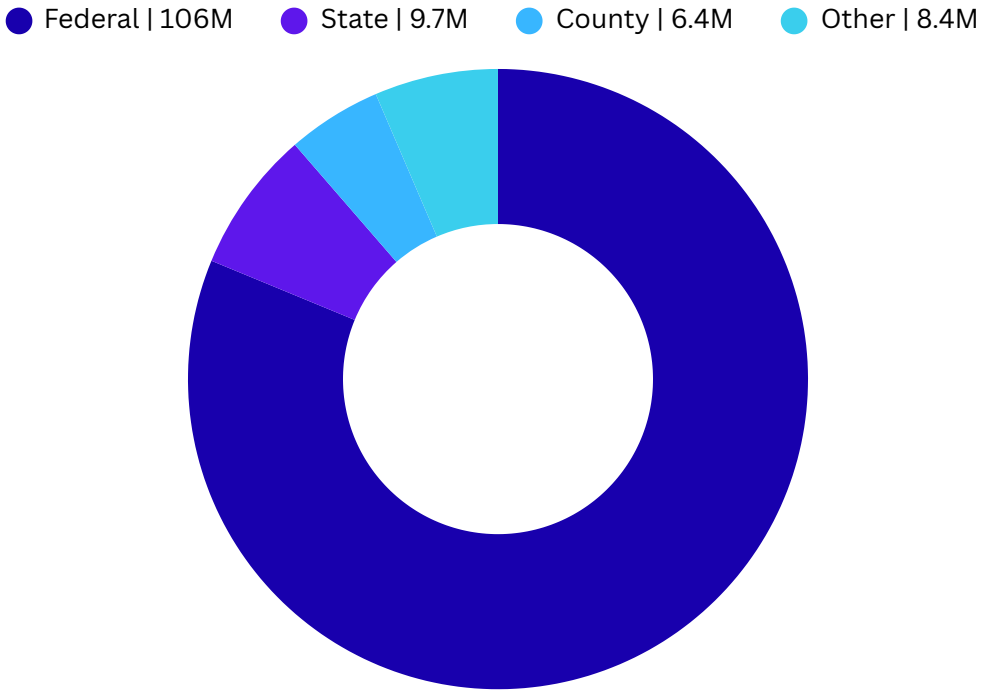
NHA is investing approximately $75,000 in each child today, with the goal that they will return to the next step in the model, **Workforce Placement** at NHA. Subsequently, upon reaching the age of retirement is the last step in the model: medical and/or social services through our **Senior Services**.

NHA has been serving San Diego families and children in need for over 110 years. It is service with a purpose. Our goal is that 20 years from now, the children enrolled in the early steps of the Continuum of Care Model will successfully join the NHA workforce and come back home to serve the San Diego community.

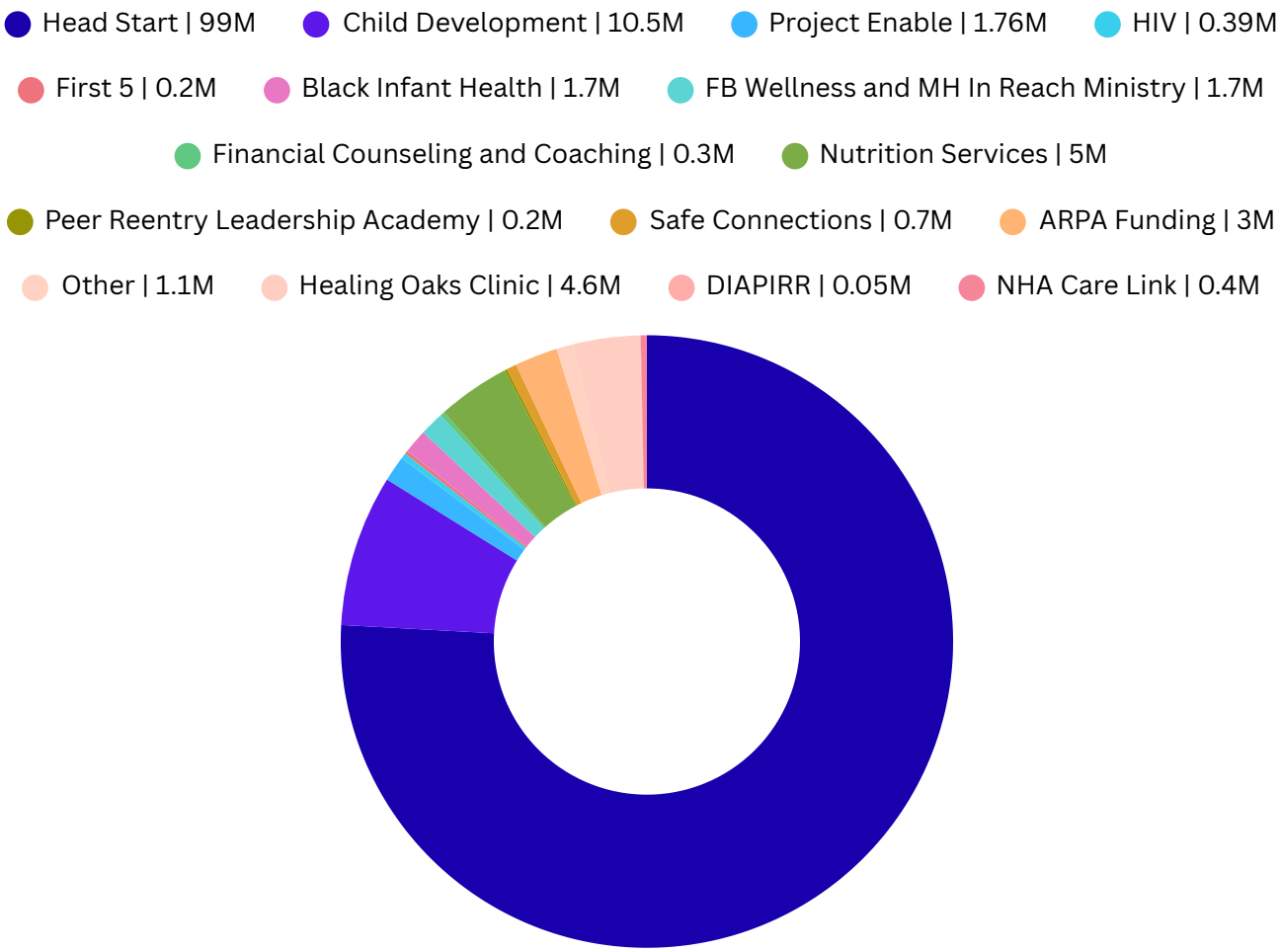
SOURCES OF INCOMES



Revenue by Funding Source



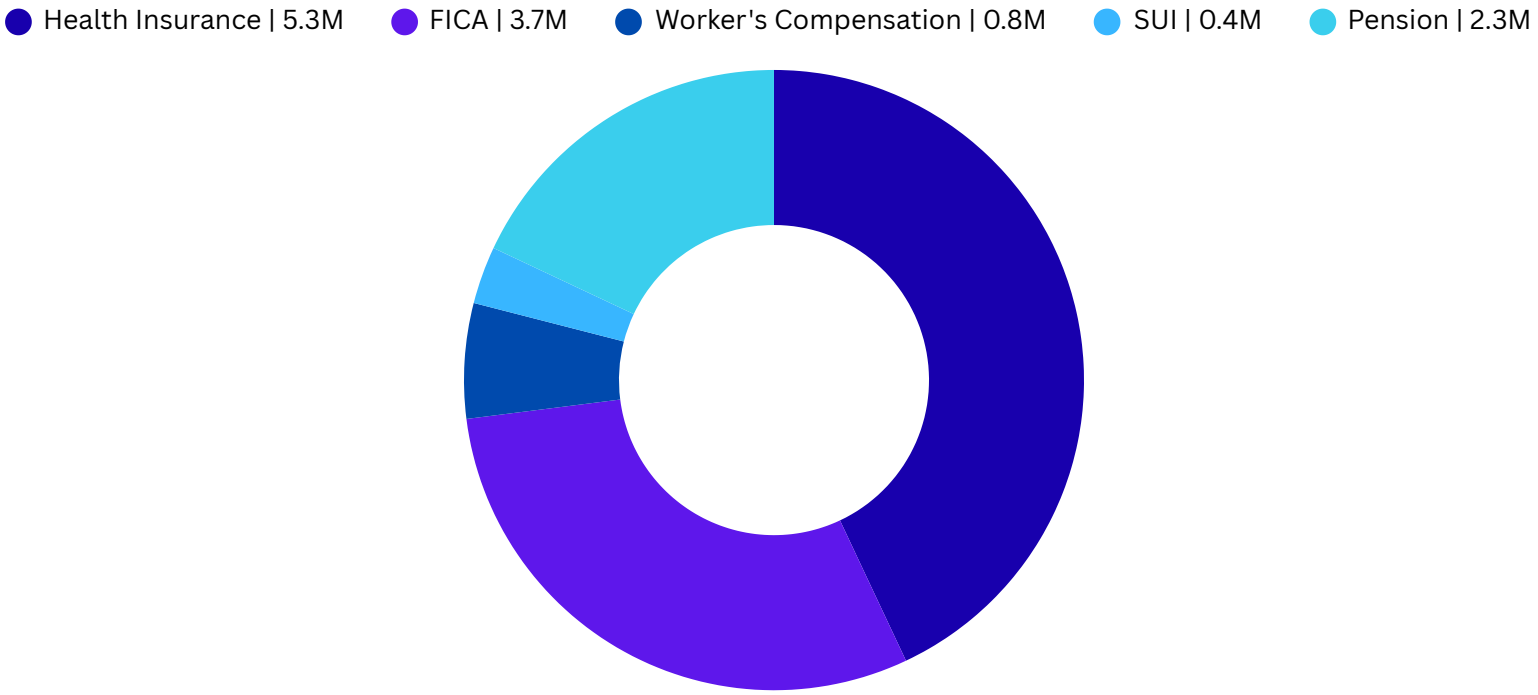
Revenue by Contract


Head Start | 99M
Child Development | 10.5M
Project Enable | 1.76M
HIV | 0.39M
First 5 | 0.2M
Black Infant Health | 1.7M
FB Wellness and MH In Reach Ministry | 1.7M
Financial Counseling and Coaching | 0.3M
Nutrition Services | 5M
Peer Reentry Leadership Academy | 0.2M
Safe Connections | 0.7M
ARPA Funding | 3M
Other | 1.1M
Healing Oaks Clinic | 4.6M
DIAPIRR | 0.05M
NHA Care Link | 0.4M

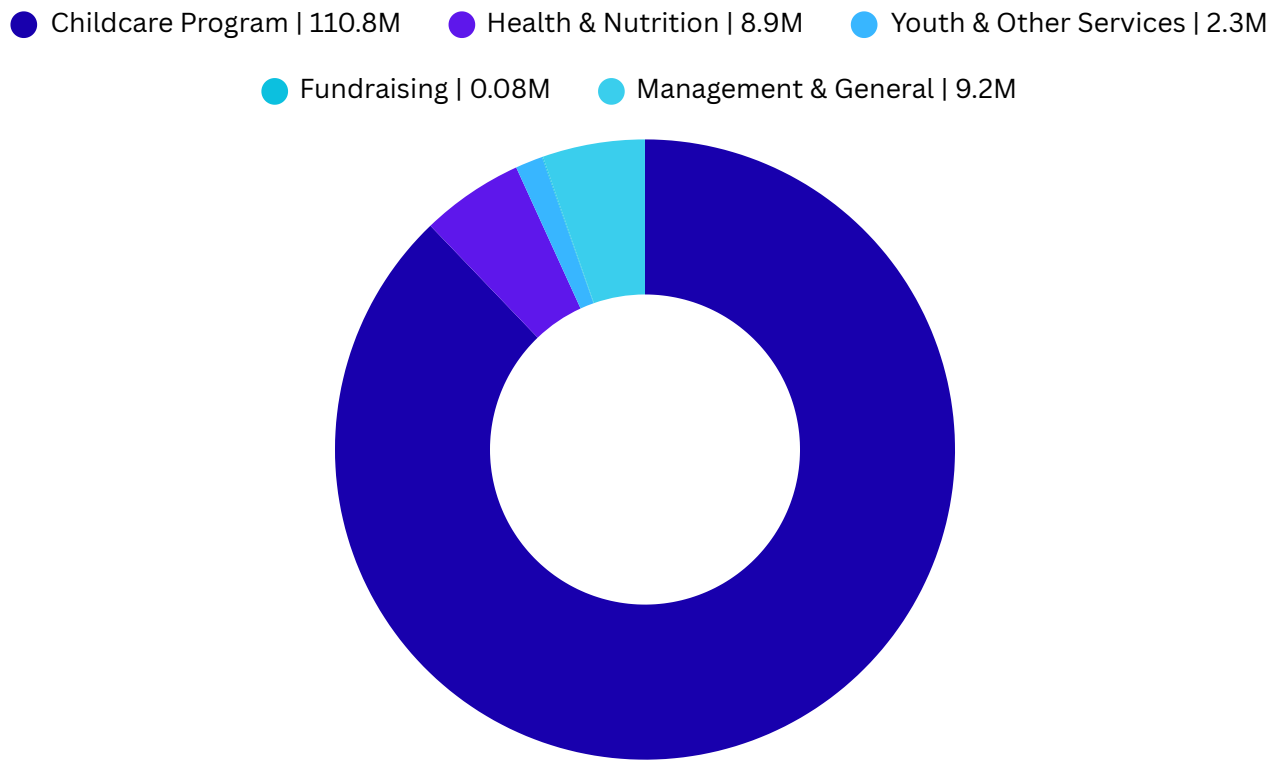
FINANCIAL OVERVIEW



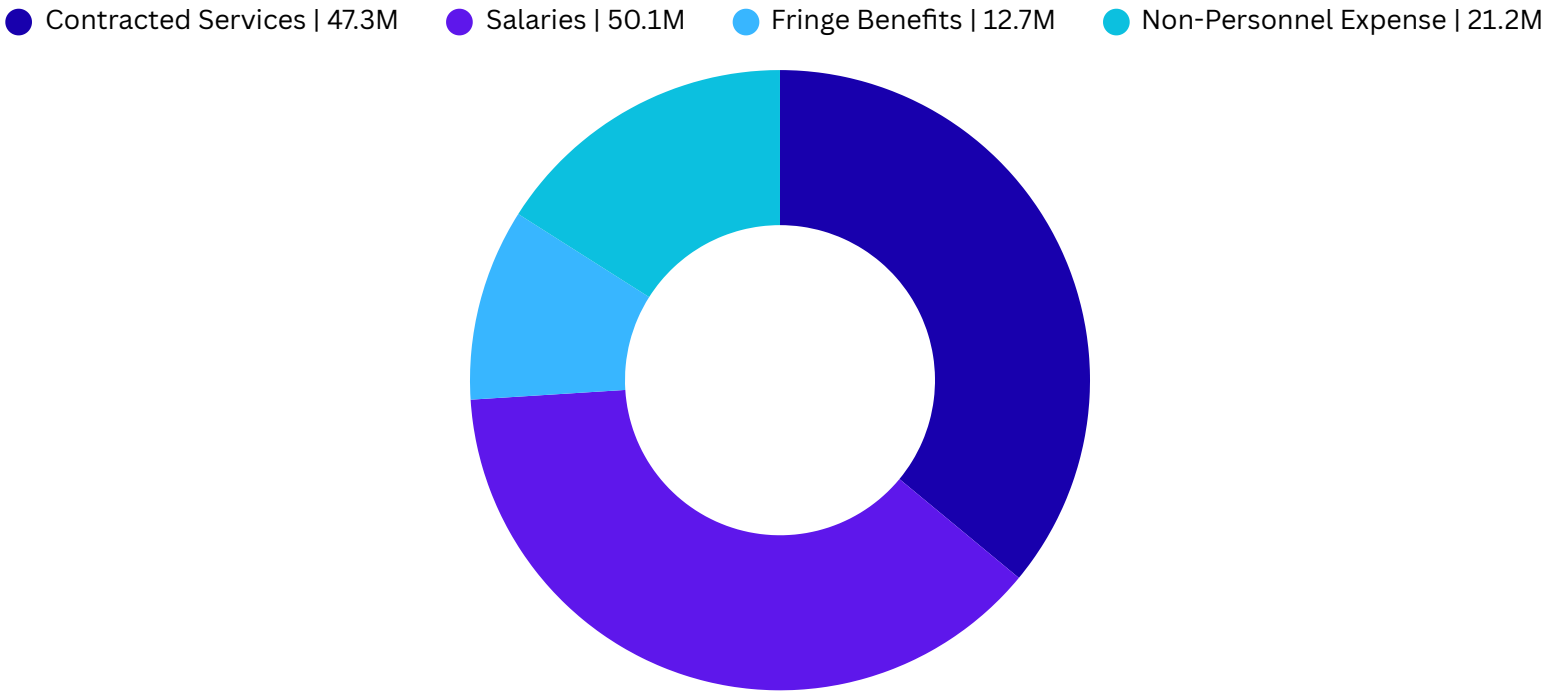
Fringe/Tax Breakdown



Expenses by Program



Expenses by Category



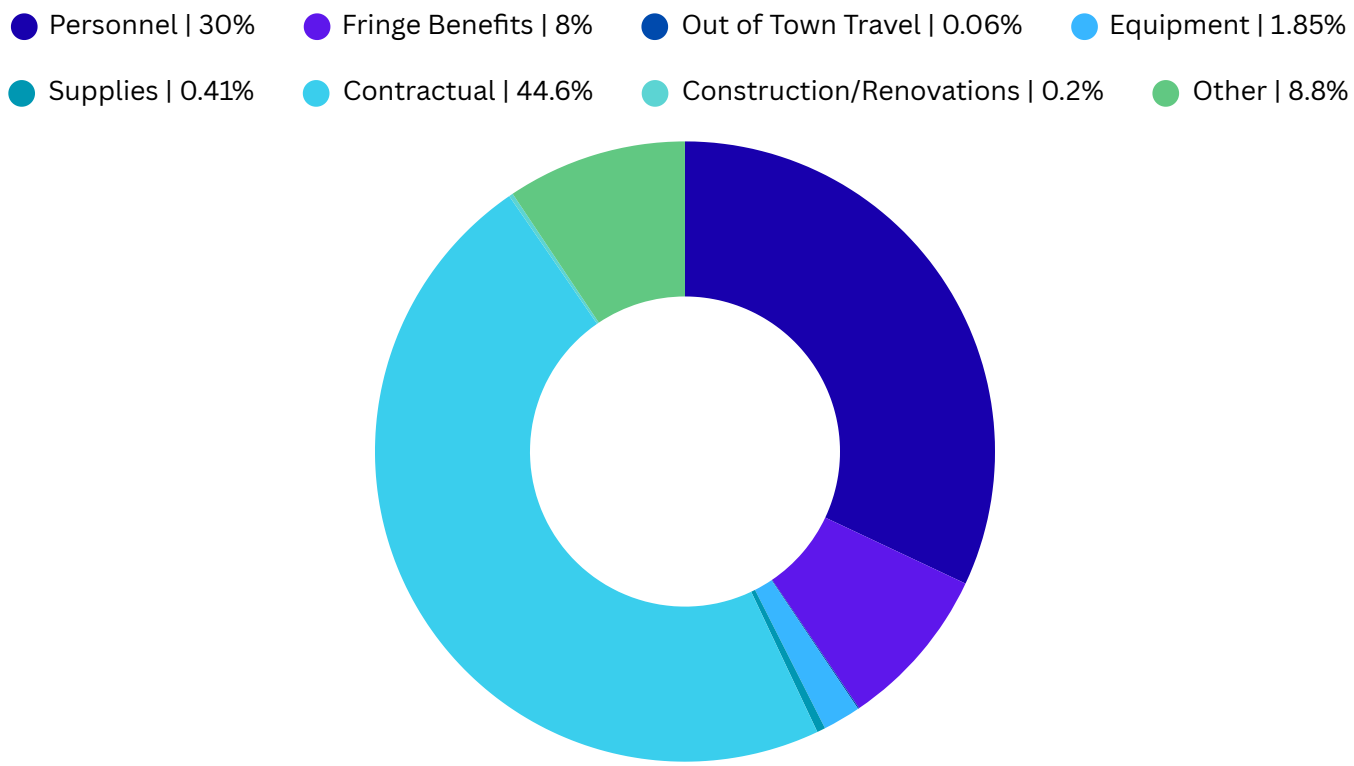
FY 2024-2025

NHA HEAD START BUDGET



Operating Budget	
Head Start Federal Funding	$53,700,371
Early Head Start Federal Funding	$45,302,274
California Department of Education Funding	$10,460,293
Quality Preschool Initiative	$216,000
Black Infant Health	$1,655,193
ARPA – Funding	$2,960,602
TOTAL	**$114,294,733**
Proposed Budget	
Personnel	$37,583,051
Fringe	$10,026,002
Out of Town Travel	$101,623
Equipment	$1,827,217
Supplies	$1,714,945
Contractual	$44,167,587
Construction/Renovations	$200,380
Other	$11,543,371
Indirect	$7,130,557
TOTAL	**$114,294,733**

Head Start and Early Head Start



HEAD START – The graph depicts budgetary expenditures of funds including $53,700,371 of federal funding and $7,133,556 of state funding. “Contractual” includes classroom/training professional consultants and contractual childcare services provided by agencies in partnership with Neighborhood House Association. EARLY HEAD START – The graph depicts budgetary expenditures of funds including $45,302,274 of federal funding and $2,524,757 of state funding for children ages zero to three. “Contractual” includes classroom/training professional consultants and contractual childcare services provided by agencies in partnership with Neighborhood House Association.

EDUCATION, INSTRUCTION, & OPERATIONS



Head Start Summary

Head Start is based on the premise that all children share certain needs and children from low-income families can benefit from a comprehensive developmental program designed to meet those needs. Head Start shares governance and decision-making responsibilities with the NHA Board of Directors, and the Head Start Parent Policy Council. NHA is one of four Head Start grantees in San Diego County. NHA administers the Head Start Preschool and Early Head Start program with sub-recipients All Kids Academy and Episcopal Community Services and partnerships with National School District, Chicano Federation, and four community colleges (Education Cultural Complex, Mesa, San Diego City and Grossmont).







Program Description

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Parent, Family & Community Engagement Activities

Neighborhood House Association is a vital resource for the entire San Diego region. By going beyond physical, emotional, and educational support, we instill a belief in a better tomorrow through empowerment, education, and wellness.

At Neighborhood House Association families and school staff are equal partners, and our core belief is that parents are their child's first and most important teacher. We know that family participation is the leading predictor that supports students' academic success. NHA Head Start offers a variety of opportunities for parents to be leaders and advocates in the program.

NHA Head Start Parent Group Facebook

On our Facebook page we share content and promote important early childhood education themes and events. Community partners share these posts across their social platforms to push a strong, cohesive, and consistent message to the San Diego community.

Feeding San Diego

Our monthly food distributions continue to provide essential support to families, offering fresh produce and individually packaged pantry staples. These events also serve as valuable opportunities for community outreach. We are grateful for the ongoing support of our volunteers, whose involvement reflects the community's strong commitment to our mission.



Dollar Per Child

The Policy Council leads the Dollar per Child campaign, supporting efforts to raise awareness of the essential role Head Start plays in every community. Our Head Start classrooms participated in a "Feed the Pig" activity, decorating a piggy bank, posting flyers, and requesting donations. Additionally, the parent Dollar per Child committee held a pancake breakfast and soccer clinic for children in conjunction with the Men's Family Connection group. The Policy Council did an outstanding job this year organizing and leading all Dollar per Child (DPC) campaign events and activities. This year's committee demonstrated exceptional creativity and dedication in their fundraising efforts. The official Dollar per Child check, totaling **$12,200**, was proudly presented at the NHSA Conference in Ohio on May 20, 2025.



Men's Family Connection

Father and male caregiver engagement is a vital and integrated aspect of parent, family, and community work. The Head Start program partners with fathers and male caregivers to:

-Promote positive outcomes for their children, families, and themselves
-Help develop their skills and interests and achieve goals for themselves and their families
-Support them as advocates, lifelong educators, and first teachers of their children

Over 557 participants engaged in the Men's Family Connection (MFC) program. This year, our families were fortunate to receive a generous offer from Frontwave Arena, who provided complimentary tickets to both San Diego Sockers games and San Diego Clippers G League games. Over five hundred tickets were provided to parents and children who were able to enjoy these exciting events and create lasting memories together.

Frontwave Arena Teacher Appreciation

We were thrilled to have an exciting opportunity for three of our dedicated teachers attend a San Diego Sockers professional indoor soccer game, where they were honored during halftime for going above and beyond in their commitment to students and families. Their recognition highlighted the incredible impact they make every day in our Head Start community.

Head Start 60th Birthday

This year, Head Start is celebrating 60 years of results. Communities across the country are celebrating Head Start's birthday. The Head Start community is commemorating its 60th Anniversary with national, state, and local events and activities.

Parent and Family Engagement Conference



This year, the National Head Start Association's annual Parent and Family Engagement Conference was held in San Diego, offering a unique opportunity for our parents to participate locally. Attendees explored a wide range of valuable resources and innovative strategies focused on early child development, family engagement, and community building. It was an inspiring experience that provided families with new tools and insights to support their children's growth and learning.

Parent Advocacy

Dr. Arisha Peabody, our Policy Council Chairperson, shared her personal Head Start journey with Congresswoman Sara Jacobs, highlighting how the program has provided her with the time and support to pursue employment opportunities and build professional networks. She emphasized the vital role Head Start plays in strengthening families and communities. In her continued advocacy, Dr. Peabody encouraged fellow parents to engage with locally elected officials and champion the importance of Head Start. Parents visited the offices of

Congressman Juan Vargas, Congressman Scott Peters, Congressman Darrell Issa, and Congressman Mike Levin, where they voiced their concerns about potential funding cuts. They stressed that eliminating Head Start funding would have a devastating consequence for children, families, and the broader community.







Enrollment Summary

Total amount of Early Head Start Children served	1,502
Total amount of Head Start Children served	2,555
Average monthly enrollment in FY 2024-2025	3,332
Percentage of funded slots enrolled	76%
Percentage of eligible Early Head Start population served	1.3%
Percentage of eligible Head Start population served	2.2%

Health Summary

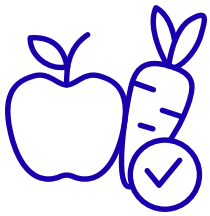
The NHA Head Start program continues its commitment to promoting the health and wellbeing of children and families by leveraging strong partnerships and innovative resources to deliver comprehensive health services. Our program utilizes a contracted Pediatric Nurse Practitioner to conduct physical exams aboard the mobile Health and Wellness Van, offering families accessible, convenient, and family centered healthcare.



Through our ongoing collaboration with the San Diego American Indian Health Center, children enrolled in our program receive oral health screenings and mobile dental exams. This partnership enables us to address oral health needs directly by providing screenings, referrals, and education to support early intervention and preventive care.



To further promote the holistic health of our students, NHA partners with UCSD's Shiley Eye Institute to administer both hearing and vision screenings. These screenings help identify potential concerns early, and our Health Services team works closely with families to coordinate timely follow-up care, including referrals and access to glasses or hearing support when needed.



Additionally, our collaboration with UCSD's Childhood Obesity Initiative strengthens our efforts to reduce childhood obesity and advance healthy growth and development. Through this partnership, NHA aligns with evidence-based strategies emphasizing nutrition education, healthy lifestyle habits, and meaningful family engagement.

Across all services, our Health Services team remains dedicated to supporting families in navigating medical, dental, and vision care to ensure each child receives timely and appropriate follow-up. Through these partnerships and resources, the NHA Head Start program remains steadfast in its mission to build a strong foundation of health and wellness for the children and families we serve.

By the end of their enrollment in the NHA Head Start program (NHA, Sub-recipients and Partners), the following numbers of students received medical and dental exams:

Number of enrolled children in Y2 that received a medical exam:	2,055
Number of enrolled children in Y2 that received a dental exam:	2,049

NHA Head Start School Readiness Goals for Preschoolers and Infants and Toddlers

Using the child outcomes data and parent input, School Readiness Goals for 2023-2024 were developed to align with the Head Start Early Learning Outcomes Framework, California Foundations, Desired Results Development Profile (DRDP), and local school district expectations. The NHA school readiness goals for both preschoolers, and infants and toddlers are the following:

1. Social and Emotional Development: Children will be aware of self and others and show greater understanding of others for supportive relationships.

2. Language and Literacy: Children will increase their communication, participation in conversations, awareness of sounds, understanding of letters, words, books and print.

3. Approaches to Learning: Children will pay attention to people, activities, and things, show self-comfort and self-control.

4. Cognition: Children will increase their ability to compare, match, and sort; develop an understanding of cause and effect; increase knowledge of the world, measurement, greater number sense and math operations.

5. Perceptual, Motor, and Physical Development: Children will demonstrate healthy and safe practices, personal care, fine motor, and large movement skills.

NHA Head Start School Readiness and Child Outcomes

Head Start tracks each child's development, and in partnership with the child's parents, sets goals that are appropriate to the child's developmental level. Measures of outcomes are tabulated by Head Start teachers using the State of California Desired Results Developmental Profile (DRDP 2015) on all children from birth to five years of age. Based on child outcome information, children who attended NHA Head Start are ready to enter kindergarten.

SUMMARY OF 2024-2025 HEAD START OUTCOMES STATE DESIRED RESULTS		
The Head Start child outcomes displays significant gains for NHA preschool children.		
Children Ages 3 to 5 Years	**Fall '24**	**Spring '25**
Children are socially competent	60%	83%
Children are effective learners	54%	79%
Children show physical and motor confidence	74%	92%
Children are safe and healthy	74%	89%

SUMMARY OF 2024-2025 EARLY HEAD START OUTCOMES STATE DESIRED RESULTS

Child outcomes information for infants and toddlers based on teacher ratings show an increase in developmental levels.

Children Ages 0 to 3 Years	Fall '24	Spring '25
Children are personally and socially competent	74%	80%
Children are effective learners	62%	74%
Children show physical and motor competence	76%	84%
Children are safe and healthy	79%	85%

HOMEWORK CENTER



The NHA Homework Center is a state-of-the art technology center designed to be a safe haven for at risk youth to receive the academic support they need to excel in the classroom. It is also a place for student achievers to maintain their academic status. The program is designed to narrow the education and technology gap for underserved students by providing access to after-school tutoring services as well as computer, internet, and printer access to students in grades 3 through 12.

At the NHA Homework Center, students establish strong study habits, prepare for standardized tests, and have the opportunity to access valuable tutoring and technology that may not be available at home. The Homework Center also seeks to increase overall school-readiness through partnerships with local elementary, middle, and high schools, community organizations, and industry leaders.

The NHA Homework Center opened its doors in April 2011. The program is the brainchild of NHA President and CEO Rudy Johnson, who grew up in the very community the program serves.

65%

of enrolled students came from elementary schools

35%

of enrolled students came from middle or high school



Homework Center Success Story!

Andrea was excited about the ability to earn stickers and exchange them for prizes in the student store. This motivated her to complete additional worksheets during her time at the Homework Center. Today, Andrea is still eager to participate and excited to earn more stickers!

NHA COLLEGE ACADEMY



The NHA College Academy is a program that helps first-generation college students realize their dreams of attending college. In partnership with Reality Changers, the 13-month program provides comprehensive, classroom-style college application courses that assist students with the entire college application process.

Students attend college prep workshops that provide guidance with college applications, financial aid and scholarships and transitioning from high school to college. Students also receive valuable community service hours in NHA's Homework Center.

The NHA College Academy seeks to increase overall college-readiness through partnerships with local high schools, community organizations, and industry leaders. Students who are in the 11th grade are welcome to apply. As a part of NHA's Continuum of Care Model, former Head Start students are strongly encouraged to apply.

Benefits of the NHA College Academy:

- Increases student and family financial literacy.
- Reduces the stress that accompanies the college application process.
- Reduces the stress that accompanies the financial aid process.
- Meet with instructor during and after class sessions individually through "office hours."
- Develop critical college lifetime skills

> "Thank you NHA and Reality Changers. I am a first-generation, low-income college student at UC Berkeley. This program helped me navigate applying for college and using my resources and the support to secure several scholarships. I think the College Apps Academy is a great program." ***--an NHA College Academy Participant***

“Thank you NHA, Reality Changers and the class of 2025. I learned the importance of taking advantage of opportunities afforded to me like scholarships that were offered, the support, one-on-ones, check-ins, etc. The table activity really helped me decide between USD and SDSU weighing the pros and cons which ultimately lead me to choose USD.”**--*an NHA College Academy Participant***

REGINALD J. PHOENIX YOUTH FELLOWSHIP EMPLOYMENT PROGRAM



The Reginald J. Phoenix Youth Fellowship Employment Program (YFEP), established in 2009, prepares young adults for future leadership and career success by providing hands-on workforce experience. As part of NHA's Continuum of Care Model, participants are placed in departments aligned with their academic and career interests, including Head Start, Social Services, Nutrition Services, and administrative offices. Through the program, youth gain valuable skills such as problem solving, meeting deadlines, innovation, and professional communication. Since its inception, YFEP has continued to grow with strong support from community and business partners, impacting more youth each year.

49%

of program participants were high school students

51%

of program participants were college students

National Recruitment Initiative

The **National Recruitment Initiative** connects with students at Historically Black Colleges and Universities to encourage careers with Neighborhood House Association. Through professional panels and campus engagement led by NHA's CEO and leadership team, the initiative promotes opportunities at NHA while advancing the organization's commitment to diversity, equity, and inclusion in the workforce.

In FY 24-25, the National Recruitment Initiative participated in recruitment activities at the following HBCUs:

- Texas Southern University
- Grambling State University

- Coppin State University
- Morgan State University

The National Recruitment Initiative was represented at the following panels:

- **HBCU Career Development Marketplace |** a panel discussion with NHA President and CEO Rudy Johnson, Stedman Graham, Chris Grassa, and Attorney Benjamin Crump
- **HBCU Legacy Career Fair |** a panel discussion with NHA President and CEO Rudy Johnson

BALANCED LIVING INITIATIVE



With the NHA Balanced Living Initiative at the core of the Continuum of Care Model, NHA's commitment to health and wellness is embedded in the agency's culture. The Balanced Living Initiative, also know at the Wellness Program, supports employees and their families through virtual challenges, webinars, and in-person events designed to promote holistic well-being. In partnership with organizations like Marsh McLennan Agency, Sharp HealthCare, Kaiser Permanente, and SIMNSA, NHA offers a comprehensive program, with select wellness events also open to Head Start parents and community members.

Wellness Highlights

- In November 2024, we held our 12th annual Fall into Fitness 5K & Wellness Fair at Lake Murray. Participants had the opportunity to take a walk around the lake, enjoy massages, painting, boating, fishing, health screenings, healthy snacks, fresh produce, refreshments, and other family-friendly activities. This was the third in-person Fall into Fitness event since the COVID-19 pandemic, and an expansion of our prior years' offerings.



- Awarded 2025 Gold Bell Seal certification for Workplace Mental Health from Mental Health America (MHA) for the second year in a row. Employers that receive MHA's Bell Seal are nationally recognized as meeting or exceeding workplace practices and standards that promote positive worker mental health and well-being. Only 1 in 4 employers meet the Bell Seal certification standards. A recognition at any level - Bronze, Silver, Gold, or Platinum - means an organization is doing an excellent job of aligning its wellness investments with topline industry best practices. Mental Health America is the nation's leading national nonprofit dedicated to the promotion of mental health, well-being, and illness prevention.



- Winner of 2025 Nation's Best and Brightest in Wellness™ Award. This was our third time receiving this particular recognition with the National Association of Business Resources (NABR).



- Introduced in-person "Sound Bath Meditation" sessions and virtual "Guided Meditation with Coach Mike" sessions as additional facets of our mental health offerings.

- Expanded our Financial Wellness programming to include "Considering Homeownership," and "Income During Retirement" to complement other annual financial literacy workshops.

NUTRITION SERVICES



NHA's Nutrition Services stands as a vital, revenue-generating initiative at the Neighborhood House Association. In fiscal year 2024-2025, the department successfully produced, transported, and delivered 1.1 million nutritious and made from-scratch meals to 60 child and adult care centers. Our dedicated delivery drivers traveled 95,000 miles to reach centers within a 35-mile radius of our state-of-the-art commercial kitchen facility.

Our Nutrition Services program not only supports NHA's Head Start but also vends meals to 10 external childcare and senior-focused community programs.

Funding Initiatives

Nutrition Services successfully secured $54,000 in grant funding from sources including San Diego Gas and Electric (SDG&E), and The Rest Haven Foundation. This funding has been instrumental in supporting various initiatives, such as the purchase of essential kitchen equipment, and meals to rural areas during emergency power shutoffs, particularly in fire season.

Nutrition Services proudly launched the Culinary Education and Training Center (CETC), a new hub for various educational programs. Among these is the Meal Prep Academy, designed to empower Head Start parents with the skills to create healthy menus, shop on a budget, prepare nutritious meals for the entire family, and establish an optimal mealtime environment. We successfully hosted nine cohorts between January and June 2025, serving about 115 individuals.

The Nutrition Services Department overhauled the menu, adding new recipes and products. Menu was tasted by our clients during two menu tasting events held at the Nutrition Services kitchen.

Nutrition Services launched the Preschools SHINE initiative, a voluntary recognition program by the California Department of Social Services (DSS) where NHA's Head Start programs are recognized as leaders in early care and education. So far, 11 Head Start centers are certified by DSS under the Preschools SHINE program. The goal of the Nutrition Services team is to certify all Head Start/Early Head Start locations by the end of program year 25-26.

Watch the video below to learn more about the Culinary Education and Training Center!



INNOVISIONS



InnoVisions a social enterprise of the Neighborhood House Association (NHA) offers leadership, staff, and organizational development services to external organizations. Funds raised go to support the mission of NHA.

This program year, the COMPASSIONATE ENGAGEMENT & CULTURAL HUMILITY WORKSHOP was the program's most requested workshop. The workshop provides a foundation for advancing diversity, equity, inclusion, belonging, ethics, teamwork, and effective leadership.

LEADERSHIP MATTERS with Dr. Sheryl White is an i-radio/podcast that airs weekly on Voice America's Business Channel. It offers programming designed to advance the development of current and emerging nonprofit and public sector leaders.







SOCIAL SERVICES



NHA's Social Services Department plays a vital role in supporting individuals and families across the community by providing comprehensive, person-centered services that address a wide range of needs. In FY 2024–2025, the department served more than 5,000 individuals through programs focused on improving health access, mental health services, housing stability, substance use recovery, senior support, and other essential community resources. Through a holistic and compassionate approach, the department connects participants with the tools and support systems needed to improve their quality of life and achieve long-term stability.

Addressing homelessness remains a key priority for the department. During the fiscal year, more than 800 clients served were experiencing homelessness or housing instability. NHA's Social Services team provided critical support by connecting individuals to housing programs, recovery services, case management, and other essential resources designed to help them transition toward stable living conditions.

The department also remains deeply committed to supporting vulnerable populations, including veterans, justice-involved individuals, and those experiencing mental health or substance use challenges. In FY 2024–2025, more than 50 veterans received targeted assistance through programs designed to connect them with behavioral health services, housing support, and other resources that promote long-term stability and well-being.

Through strong partnerships with community organizations and service providers, NHA's Social Services Department continues to expand access to vital services while strengthening the health, stability, and resilience of the communities it serves.

NHA Social Services Programs - FY 2024-2025

Coordinated HIV Services	**Project In-Reach (PIR)**
District Attorney Prosecutor Initiative – Resentencing & Reentry (DAPIRR)	**Project In-Reach Ministry (PIRM)**
Financial Counseling & Coaching Program (FCCP)	**NHA Care Link**
Healing Oaks Clinic – BPSR Program	**NHA Senior Center**
Healing Oaks Clinic – Substance Use Disorder (SUD) Program	**Safe Connections**
Infant Health Program	

Mental Health Impact



- **80% of clients** enrolled in the Healing Oaks Clinic – BPSR Program for more that six months **showed functional improvement**
- The Healing Oaks Clininc – BPSR Program **expanded urgent walk-in services** to **increase the accessibility** for the community to establish care with specialty mental health services.
- **68%** of program participants enrolled in the Healing Oaks Clinic – SUD program **gained employment or enrolled in education programs**; others maintained financial stability through benefits.
- **100% of homeless clients** enrolled in the Healing Oaks Clinic – SUD program at intake **secured stable housing** at discharge.
- **99% of clients** enrolled in the Safe Connections program were connected to **ongoing outpatient or community-based services** upon discharge.
- **80% of clients** enrolled in the Safe Connections program **avoided behavioral health unit (BHU) readmission within 90 days.**

Re-Entry Program Impact



- **95% of clients** enrolled in the DAPIRR program **faced homelessness** upon release; **100% were connected to housing.**
- **98% of clients** enrolled in the DAPIRR program were **linked to services such as mental health care, substance use programs, and employment.**
- **100% of clients** enrolled in the Project In-Reach program who **reported homelessness received housing upon release.**
- **83% of clients** ernrolled in the Project In-Reach program were **linked to essential services,** including SUD/mental health treatment, housing, employment, and healthcare.
- **100% of clients** enrolled in the Project In-Reach Ministry program were offered faith-based support; **all who accepted were linked to a faith-based provider.**

Community Services Impact

- **More than 2,800** individuals were **served by the Financial Counseling and Coaching Program.**



- The Financial Counseling and Coaching program bridged the digital divide by launching the **Digital Equity Initiative** and providing residents with in-unit access to computers and printers. This allows residents to conveniently apply for employment, education, and public benefits.
- **Nearly 200** individuals were **served by the Safe Connections program.**
- The Safe Connections – Enhanced Care Management (ECM) **supported clients in achieving health goals** with access to essential services like diapers, appointment scheduling, and health education.
- Safe Connections – Community Supports **connected clients with transitional or permanent housing resources**, assisted with application processes, and helped secure move-in funds.

Infant Health Program

- **Nearly 250 individuals** were served by the San Diego County.
- The Infant Health Program **expanded its service area** and celebrated the **grand opening of a new office in Oceanside.**
- **100% of program participants** received education on **critical maternal health topics.**



- The program provided **over 1,000 units of transportation** for program participants.
- **The program received a Certificate of Commendation** from San Diego County's Fifth District Supervisor Jim Desmond in February 2025.

Senior Service Center

- **More than 50 seniors** were served by the Senior Service Center.
- **1,750 meals** were served to seniors in FY 2024-2025.
- The program received a **$9,000 grant** from San Diego County District 4 – Supervisor Montgomery Steppe.



- The program received a **$1,200 clothing donation** from the San Diego Rotary Club.
- The program received a **$900 sponsorship for the annual Holiday Luncheon** from the San Diego County Council on Aging.

THANK YOU



The Neighborhood House Association would like to thank our FY 2024-2025 major sponsors for their continual support.

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